Questions - answers

Using Video Web conferencing

How does it work?

You will receive an email with a link that you will need to use to join your session.

What is this link?

A video web conferencing portal that allows you to connect with your remote party.

What exactly is this video web conferencing portal ?

It provides you and the remote contact person with a secure way to see and talk together.

What do I need to use this?

You need an equipement with :

- **An internet connection;**
- **A compatible web-browser (Chrome, Firefox, Safari, Edge);**
- **A camera;**
- **A microphone;**
- **And speakers.**

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Questions - answers

Using Video Web conferencing

Does Video Web Conferencing works with a tablet like an iPad ?

Yes, but not all are compatible. To be sure, plan a test with your hardware.

What should I do to prepare myself for a session?

To ensure the best experience, you should test your equipment and connection prior to the session, preferably a day or two before.

How can I test my connection?

We recommend that you go see a video on YouTube. If you can see it well and hear the sound, everything is ok.

https://www.youtube.com/watch?v=9dcWcOq-NQQ

How can I test my camera, my speakers, my microphone and my connection to Video Conferencing??

You can test these four on the following site (in french) :

https://cecovi.espaceweb.usherbrooke.ca/

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Hardware example

With external devices

Webcam
USB type

Internet access

Speakers
USB type or 3.5 mm

Video
Conferencing

Microphone
USB type or 3.5 mm
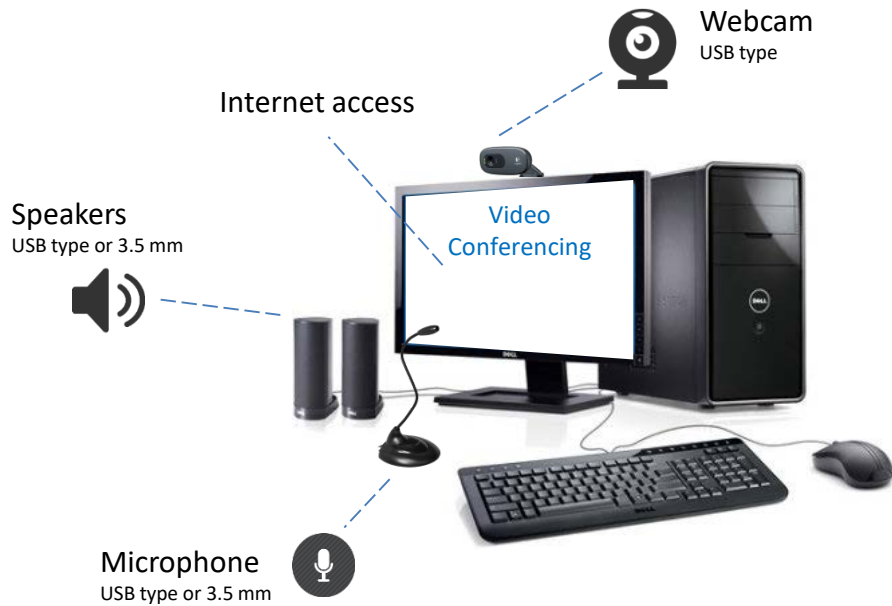
Hardware example

With integrated devices

Internal
Webcam

Integrated
microphone

Video
Conferencing

Integrated
speakers

Video
Conferencing

Internet
access

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